

Capita's National Conference

Electronic Health Records

Implementing the *Information Revolution* Strategy

Thursday 5th May 2011 – Central London

Chair: Dr Glyn Hayes, President, UKCHIP

Speakers Include:

Stephen Elgar
Information Governance
Manager, London Programme
for IT
NHS London

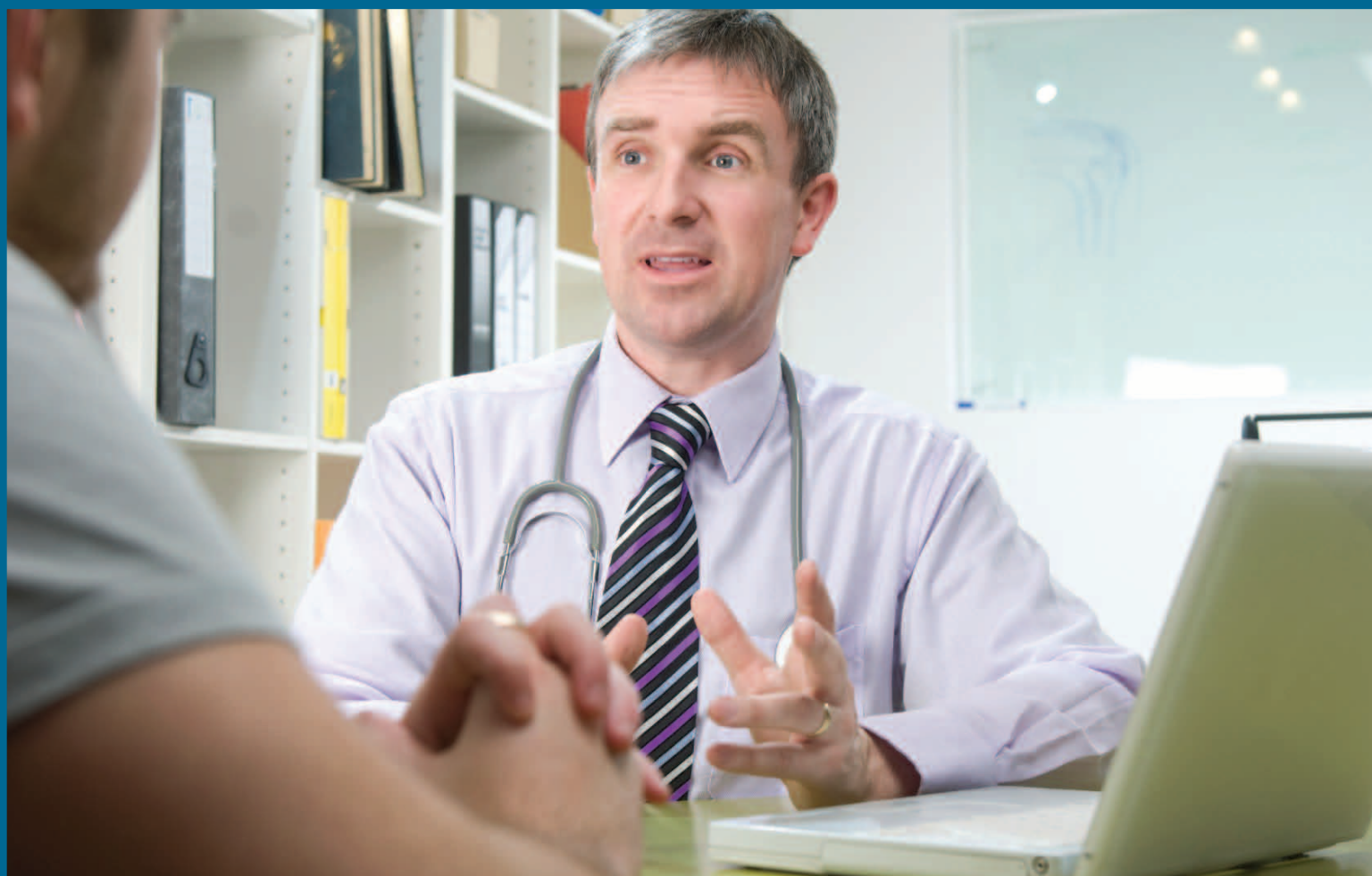
Dawn Monaghan
Group Manager, Public Services,
Strategic Liaison
**Information Commissioner's
Office**

Neil Darvill
Director of Informatics
**St Helens and Knowsley
Teaching Hospitals NHS Trust**

Dr Brian Fisher MBE
Managing Director
PAERS Ltd and
Patient and Public Involvement
Lead
NHS Alliance

Bibhas Roy
Consultant Orthopaedic
Surgeon
Trafford Healthcare NHS Trust

Penny Hill
Member
**National Information
Governance Board**



Contributor

Trafford Healthcare 
NHS Trust

Supported by

CAPITA
CONFERENCES

ico. 
Information Commissioner's Office
The UK Council for Health Informatics Professionals



A Capita Conference

Electronic Health Records

Thursday 5th May 2011 – Central London

Electronic Health Records are a major focus of the Coalition's *Liberating the NHS: An Information Revolution* strategic review on information management across health and social care.

With the consultation responses under consideration, **Capita's Electronic Health Records Conference is timed to examine the primary drivers emerging from this bold new decentralisation strategy.** Electronic health records will be at the heart of delivering **transparency and patient choice** in the sharing, management, disposal, consent and security of patient data.

Realising the ambitions set out in the NHS White Paper will require commitment from clinicians and information professionals to come together, **understand the direction of policy and share best approaches to feasible implementation.**

This agenda promises to do exactly that, by bringing you the **expert policy and practitioner leaders in electronic health records management from national and local perspectives** to examine. Benchmark, network together and explore:

- **Transparency in records management processes**
- **Working with GPs as the new commissioners** of local public health services
- **Joining up patient consent** across records providers
- **Empowering patient ownership, access and control of their records**
- **Data security and confidentiality concerns**
- **Formulating business cases and codes of practice** for electronic health services
- **Partnership accountability and best practice sharing models with social care, mental health and the third sector**
- **Enabling online patient access**, including elderly and hard to reach groups

Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Annette Purcell on 020 7202 0576 or email annette.purcell@capita.co.uk

About us

Capita Conferences is one of the UK's leading conference providers to the public sector. For over 15 years we have attracted diverse and cross-cutting audiences from across the police, education, central and local government, health and the voluntary sector to our events. We provide neutral forums for learning as well as excellent networking opportunities and the chance to provide feedback on policy direct to the highest levels. We pride ourselves on our thoroughly researched, incisive programmes and have secured speakers including leading politicians, Government ministers, senior civil servants, directors of charities, expert practitioners and renowned academics. We have built our reputation by working in partnership with, and on the advice of, key government departments, experts and pressure groups.

Benefits of Attending

- Assess how **governance, regulation and patient engagement** with **electronic health records** will be reformed under the *Information Revolution* strategy
- Gain the insight of our influential speakers about **the best ways to translate ambitious culture change concerning patient's autonomy** over their records
- **Benefit from an experienced GP and EMIS software provider assessing how to build partnerships with patients** to overcome **concerns about safe, secure record access**
- **Learn from case studies in acute, social care and mental health settings** on consent, interoperability and governance issues
- Pose your **legal queries** to our panel of experts and **gain confidence in the best ways to prevent costly liability issues**
- **Take away ideas to electronic document management economically**

Who Should Attend

Representatives from across health and social care involved in Electronic Health Records and Information Governance, including:

- Records Managers
- Information Governance Teams
- Chief Technology and Chief Information Officers
- Clinical Leads for IT
- ICT Teams
- Informatics Teams
- IM&T Teams
- e-Health Teams
- GPs
- Heads of Information Assurance
- Information Strategy Managers
- Caldicott Guardians
- Business Change Teams
- Patient Consent and Privacy Officers
- Data Protection Teams
- Child Protection Teams
- Service Managers
- CAF Teams
- PRIMIS and EMIS Facilitators
- Public Health Teams
- Commissioning Teams
- Quality Performance Teams



Forthcoming Events for 2011

Information Sharing and Governance in Health and Social Care
17th February – Central London

A New Approach to Public Health – 28th February – Central London

Implementing the NHS Outcomes Framework – 22nd March – Central London

Capita's event management service

Our event management service offers you the opportunity to tap into the resources and skills of a renowned market leader in the UK conference business. With ten years event management experience, we have a proven track record in co-ordinating a diverse range of events, from breakfast seminars to large-scale national policy conferences. Whether you require a complete package or selected aspects, Capita will tailor its services to meet your organisation's specific requirements. Contact Liz Brownbill on 020 7227 6569 or email liz.brownbill@capita.co.uk

CPD

To receive your certificate of attendance for CPD points please email capita.conferences@capita.co.uk quoting your name, booking reference number and the title of the event.

Programme

09.20 Registration, Tea and Coffee

09.50 Chair's Opening Remarks

Dr Glyn Hayes, President, UKCHIP

10.00 **Liberating the NHS: The Information Revolution**

- Interpreting the strategy, its implications for electronic health records and implementation
- How local transparency, patient choice and interoperability is being driven forward
- The role the NHS IT workforce can play

Stephen Elgar

Information Governance Manager, London Programme for IT
NHS London

10.25 **The Regulator's Perspective**

An update from the Information Commissioner's Office on changes to electronic health records for the NHS workforce

Dawn Monaghan

Group Manager, Public Services, Strategic Liaison
Information Commissioner's Office

10.50 **Session Questions and Discussion**

11.00 Tea and Coffee

11.30 **Business Essentials Involved in Records Management and Moving to Paperless Working**

- To back scan or not to back scan
- Records management code of practice
- Retention scheduling, disposal and destruction
- Lessons learned and where efficiencies have been gained?
- Coming up with the business case for this sort of evolved document management

Neil Darvill

Director of Informatics

St Helens and Knowsley Teaching Hospitals NHS Trust

St Helens and Knowsley Teaching Hospital NHS Trust have realised over £1.2m in the past two years from investing in paperless recording technologies

11.55 **Primary Health, GP and Patient Engagement**

- Engaging patients through social media, IT literacy and digital inclusion to empowering them to understand, publish and challenge data
- Records access and benefits to patients, GPs and the NHS
- Shared decision making and how self care fits into this
- Patient perspectives on what works with electronic health records

Dr Brian Fisher MBE

Managing Director

PAERS Ltd and

Patient and Public Involvement Lead

NHS Alliance

12.20 **Session Questions and Discussion**

12.30 Lunch

13.30 **Panel Discussion: Building Electronic Services while Maintaining Legal Compliance**

- Generic third party disclosure
- Access requests
- Information asset owners
- Privacy Impact Assessments

Featuring:

Colin Sweeney, Director of ICT

King's College Hospital NHS Foundation Trust

Dawn Monaghan

Group Manager, Public Services, Strategic Liaison

Information Commissioner's Office and

Chris Alderson, Partner

Hempsons

14.00 **Insights into Advancing Personalisation: National Overview on Sharing Electronic Health Records with Social Care**

- Disclosure through families, carers and third parties
- The online safeguarding implications of the new provider market place
- Personal budgets – case studies in health and care

Penny Hill, Social Care Informatics Researcher and Member
National Information Governance Board

14.25 **Questions and Discussion**

14.35 **Afternoon Tea and Coffee**

14.50 **Developing PROMs to Enrich Patient Data and Empower Better Patient Feedback**

- Mining real time data on clinical effectiveness, provider performance and quality outcomes
- Linking PROMs to patient records
- The cost and return of doing this
- How PROMs can form the basis of economic assessments around healthcare provision

Bibhas Roy

Clinical IT Lead for Secondary Care

NHS North West and

Consultant Orthopaedic Surgeon

Trafford Healthcare NHS Trust

15.15 **Questions and Discussion**

15.25 **Electronic Health Records: Partnership Working With Mental Health**

- Successes and failures
- Evaluation of what works and what does not
- How to make a difference

Dr Joe McDonald, Consultant Adolescent Psychiatrist

Northumberland, Tyne and Wear NHS Trust and

Clinical Lead, **Connecting for Health**

15.50 **Questions and Discussion**


16.00 **Chair's Closing Remarks and Close of Conference**

Booking Form


Electronic Health Records

Thursday 5th May 2011 – Central London

Easy ways to book

 **FAX** your completed form to 0870 165 8989

 **ONLINE** www.capitaconferences.co.uk

 **POST** your completed form to: Capita Conferences Administration, Ground Floor, 17-19 Rochester Row, London, SW1P 1LA

 **ENQUIRIES** 0870 400 1020

****Book a 3rd delegate @ 1/2 price**
This offer may not be used in conjunction with other discounts

BOOKING REF CODE: WOPDF

DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

Correspondence address

Organisation
Address
Post code

Invoice address (if different from above)

Surname	Title
Forename	
Job Title	
Department	
Organisation	
Address	
Post code	
Telephone	

1st Delegate

Surname	Title
Forename	
Job Title	
Department	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

2nd Delegate

Surname	Title
Forename	
Job Title	
Department	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

Payment details

Electronic Health Records – Thursday 5th May 2011 – Central London

Public Sector (non Central Govt) @ £350.00 plus VAT No. of delegates

Central Govt and Agencies @ £445.00 plus VAT No. of delegates

Private Sector @ £545.00 plus VAT No. of delegates

****Concessionary Discount @ £225.00 plus VAT** No. of delegates

** Charities registered with the Charity Commission, Tenant Groups, Patient Groups and Older People's Forums are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

TOTAL COST £

Cheque enclosed

Please invoice me

Your Purchase order/Reference number

Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date.

Credit/Debit card payments - **On receipt of your invoice**

Call our credit card hotline 0870 160 7630

or make an online payment at: www.capitafinance.co.uk

I have read the terms and conditions and understand the cancellation policy.

Signature

Documentation*

If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

Please send me	<input type="checkbox"/> PDF @ £95 - plus VAT	NB: Documentation will be sent out after the event
	<input type="checkbox"/> Paper @ £95 - VAT not applicable	

Methods of payment

Payment terms 30 days. All payments must be received before the Conference date.

By Cheque: Payable to **CAPITA BUSINESS SERVICES LTD.**

Please ensure delegate name(s), organisation and invoice number are written on the back.

By BACS:

Bank: Barclays Bank Plc. Sort Code: 20-67-59.
Account No: 60864978. Account Name: Capita Business Services Ltd. Email remittances to cbsremittances@capita.co.uk or fax to 020 7504 3551. BACS remittance forms required as payment confirmation.

By Credit/Debit card: On receipt of your invoice – Call our credit card hotline 0870 160 7630 or make an online payment at: www.paycapita.co.uk

Please send payments to: Capita Business Services Ltd. Accounts Receivable, PO Box 212, Faverdale Industrial Estate, Darlington DL1 9HN and quote

CONFERENCE HS0511

A VAT invoice will be issued on receipt of payment. VAT No: 618 1841 40

Change of details

Have your details changed, are they incorrect or you do not wish to receive any future mailings? Please email: conference.events@capita.co.uk quoting the **booking reference code on the mailing label**. Our conferences are mailed in advance so there may be a short delay in your details being changed.

Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email capexternal@capita.co.uk You must quote the title of the Conference for preferential rates.

Documentation

*Invoices issued after the event when order processed. Payment by credit/debit card or BACS can be made upon receipt of invoice. If paying by cheque, invoice will act as a receipt.

Discounts

**Special offers may not be used in conjunction with other discounts.

Terms & conditions

Venue and registration details will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

Cancellations confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

Programme Amendments: Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

Data protection

Capita Business Services Ltd may use your details to send you information about our further conferences and services. If you would prefer not to receive this information, please tick this box.

Personal data provided on this form will not be passed to any external bodies.

© Copyright 2010. No part of this brochure may be reproduced without the prior permission of Capita Business Services Limited.